

## TRIP EVALUATION

Dear Guest: In order to maintain and improve the quality of our services, please help us by taking a few minutes to fill out this trip evaluation form. Please return it to a Costa Rica Sun Tours representative at the end of your trip or you can also mail or fax it to us. Thank you for your time.

**Rating system: 1= Exc. 2= Good 3= Poor**

Name:  Trip Dates:

Hometown:

E-mail:  International Travel Agency:

1. Did your trip meet your expectations: Yes  No  Why

2. Please rate the services at the hotel you stayed at:

Hotel Name	Room			Staff			Food		
	1	2	3	1	2	3	1	2	3

Comments:

3. Please rate the following services (if applicable)

	1	2	3	Why:
Arrival transfer				
Ground transfers				
Domestic flights				
Rental car				
Boat transfers				

4. Activities: Please rate the following activities (if applicable):

	1	2	3	Where / which one?
Nature Hikes				
Cultural content				
Boat tour				
Biking				
Rafting				
Canopy				
Hanging Bridges				
Aerial Trams				
Sea Kayaking				
Horseback riding				

Comments:



5. Guide Name:  Driver Name:

	Guide			Driver		
	1	2	3	1	2	3
Professionalism						
Enthusiasm						
Patience						
General knowledge of Costa Rican culture						
General knowledge or flora and fauna						
General knowledge of history and geography						
Overall. How do you rate your guide and driver?						

Comments:



6. Did you have to contact Costa Rica Sun Tours office for assistance? Yes  No

If Yes, how was the service you received?

1	2	3

Comments: